

Ordering Information – Mobile Identities Service

New HID Mobile Access customers have two options for how to order and pay for the service, user licenses on the new HID Origo Management Portal or Mobile IDs on the legacy Secure Identity Services Portal. Most customers will see lower, more predictable costs and better performance on the user license option. Customers on the legacy platform will have the opportunity to transfer to the new platform in 2019.

Natively tracked formats (e.g. Corporate 1000™) are strongly recommended. Since HID will automatically generate and replenish Mobile IDs, the user license subscription model requires a tracked credential format – a format in which HID tracks the credential number to ensure no duplicates are ever created. To guarantee no collision with credential numbers on traditional cards, the same format should be used for both Mobile IDs and cards.

Option 1 (Preferred): User License Subscription			
Component	Details	Part Number	Supplemental Information Needed for Order
User Licenses – Initial	When starting a subscription for HID Origo Mobile Identities, an order for User Licenses must be placed. The service start date begins on the date the order is processed by HID. User Licenses will be valid for one year. Unlimited Mobile IDs will be automatically supplied to, and replenished in, the HID Origo Mobile Identities service as long as the subscription is active and in good standing.	MID-SUB-T100	Org ID: _____ Org Name: _____ MOB or ICE: _____ Format*: _____
User Licenses – Renewal	When renewing a subscription for HID Origo Mobile Identities service, an order for User Licenses must be placed.	MID-SUB-T100	Org ID: _____ Org Name: _____ Contract ID: _____-RENEWAL
User Licenses – Add-on	To increase the number of User Licenses within a service term, an order for Add-on licenses must be placed. These user licenses will have a prorated price based on time remaining in term. They will coterminate and expire along with previously purchased licenses on the contract.	MID-SUB-T100-ADD	Org ID: _____ Org Name: _____ Contact ID: _____
Additional Credential Types	If, after initial onboarding account creation, a new credential type is needed (new format and/or keyset), an order must be placed. Quantity should always be 1. There is no charge for this transaction as unlimited credentials are included with subscription user licenses.	MID-SUB-CRD	Org ID: _____ Org Name: _____ MOB or ICE: _____ Format*: _____

Option 2: Mobile ID Credential			
Component	Details	Part Number	Supplemental Information Needed for Order
Mobile IDs	Mobile IDs are virtual credentials electronically delivered to the Secure Identity Services Portal account linked to the Organization ID. Mobile Keyset assures that Mobile ID's will work with the corresponding iCLASS SE readers.	MOBILE-ID or MOBILE-ID-TEMP7 (temporary 7-day validity)	Org ID: _____ Org Name: _____ MOB or ICE: _____ Format*: _____
The following applies only to customers that have been issued customer specific part numbers			
Mobile IDs	CRD633ZZ-xxxxx (xxxxx specific to organization and issued at time of part number creation).		Format: _____

*Some formats will require additional information with the order.